

Policy and Payment

Payments

All payments must be made and cleared prior to delivery. Payments can be made by personal check payable to Stacey Rovin or by PayPal.

Returns

Since each product is customized and hand painted the product cannot be returned.

If for some reason the item is damaged you may return it at the buyers expense for a repair or replacement determination.

Orders

When placing orders, charges reflected in your order including merchandise & shipping prices, are subject to correction in the event of calculation or printing errors. If a pricing error occurs, Stacey Brooke Designs Kids will contact you before proceeding with your order.

Shipping time frames reflected in product descriptions are based on estimates from our manufactures. Stacey Brooke Designs Kids reserves the right to amend product information and shipping schedules due to manufactures delays, changing conditions and product discontinuations. In the event of a shipping delay, Stacey Brooke Designs Kids will notify you promptly, and cannot be held responsible for shipping delays beyond estimated delivery times.

While the Stacey Brooke Designs Kids works diligently to review the safety of all products, Stacey Brooke Designs Kids and or Stacey Rovin cannot be held liable for accidents resulting in personal injury that involve a product purchased on the site. In addition, Stacey Brooke Designs Kids and/or Stacey Rovin is not responsible for copyright, registration or licensing infringement of products sold on the site.

Cancellations

Stacey Brooke Designs Kids works to ship orders as quickly as possible. For this reason, we cannot guarantee that we will be able to cancel your order after it has been placed. If you need to cancel your order please call us ASAP

